



COURSE	:	WAREHOUSE MANAGEMENT
COURSE CODE	:	MGT3283
DURATION	:	3 HOURS

1. This question paper consists of **TWO (2)** parts:
PART A (4 questions)
PART B (4 questions)
2. Answer ALL questions from Part A and Part B in the Answer Booklet provided.
3. Please check to make sure that this examination pack consist of:
 - i. The Question Paper
 - ii. An Answer Booklet
4. Do not bring any material into the examination hall.
5. Please write your answer using permanent ink.

MYKAD NO./ PASSPORT NO. : _____
 ID. NO. : _____
 LECTURER : _____
 SECTION : _____

This question paper consists of 2 printed pages including the front page

PART A: SHORT STRUCTURED

Answer ALL questions.

1. What is warehousing? And state **THREE (3)** type of warehousing. (5 marks)
2. State **FIVE (5)** pre-receipt processes in warehouse management. (5 marks)
3. Define order picking and state **THREE (3)** types of order-picking methods. (5 marks)
4. Identify **FIVE (5)** technique of replenishment in a warehouse setting. (5 marks)

(Total: 20 marks)

PART B: LONG STRUCTURED

Answer ALL questions.

1. Explain **FIVE (5)** factors that influence warehouse location decisions. (20 marks)
2. Describe **FIVE (5)** common issues encountered during in-handling operations. (20 marks)
3. Interpret **FIVE (5)** common automated picking methods used in a warehouse. (20 marks)
4. Discuss **FIVE (5)** importance aspects of value-adding services in warehouse management. (20 marks)

(Total: 80 marks)

(TOTAL: 100 MARKS)

END OF QUESTION PAPER

