

CONFIDENTIAL

MAY 2026/SET A/HRM3173



FINAL EXAMINATION

**BACHELOR OF BUSINESS ADMINISTRATION (HONOURS)
HUMAN RESOURCE MANAGEMENT**

COURSE	:	OCCUPATIONAL SAFETY AND HEALTH
COURSE CODE	:	HRM3173
DURATION	:	3 HOURS

INSTRUCTIONS TO CANDIDATES:

1. This question paper consists of **FIVE (5)** questions.
2. Answer ALL questions in the Answer Booklet provided.
3. Please check to make sure that this examination pack consists of:
 - i. The Question Paper
 - ii. An Answer Booklet
4. Do not bring any material into the examination hall.
5. Please write your answer using permanent ink.

MYKAD/ PASSPORT NO : _____
ID. NO. : _____
LECTURER : _____
SECTION : _____

DO NOT OPEN THIS QUESTION PAPER UNTIL YOU ARE TOLD TO DO SO

This question paper consists of 2 printed pages including the front page

CONFIDENTIAL

Instruction: Answer ALL questions.

1. Explain **FIVE (5)** benefits of implementing good housekeeping practices in Occupational Safety and Health (OSH) at the workplace, and support with relevant examples.
(20 marks)
2. Describe **FIVE (5)** accident investigation procedures in Occupational Safety and Health (OSH) that should be followed after a workplace accident occurs to ensure proper investigation and prevention of future incidents.
(20 marks)
3. Discuss **FOUR (4)** importance of emergency response training (ERT) in the workplace. Support your answer with relevant examples.
(20 marks)
4. Describe **FIVE (5)** types of working conditions that contribute to physical stress at work, including relevant examples.
(20 marks)
5. In the context of Occupational Safety and Health (OSH) and environmental management practices, interpret **FIVE (5)** potential benefits for organization in obtaining International Organization for Standardization (ISO) certification.
(20 marks)

(TOTAL: 100 MARKS)

END OF QUESTION PAPER

